

Professional Standards: Citizen Complaints Annual Review

In 2022, the Northville Township Police Department received, processed and investigated 19 citizen complaints. This is consistent with the past three years in which the agency averages approximately 15 complaints.

The complaints were received via U.S. mail, emails, in person, social media, and by phone.

The 19 investigations involved specific allegations related to service, policy/practice, driving, conduct, harassment and profiling. The outcome of these investigations is as follows:

Disposition of Investigation	Total Investigations	Resolved to Citizen's Satisfaction
Founded	1	0
Founded in Part	4	0
Unfounded	14	1

In 2019, there were 12 citizen complaints filed and four were determined to be founded. One complaint was resolved with no further action leading to 58% of complaints being unfounded. In 2020, there were 16 citizen complaints filed with four determined to be founded; 75% of complaints were determined to be unfounded. In 2021, there were 18 citizen complaints filed with none determined to be founded, one complaint was founded in part, and 94% of complaints were determined to be unfounded. In 2022, there were 19 citizen complaints filed with one determined to be founded, four determined to be founded in part, and 73% of complaints determined to be unfounded.

In 2020, the agency began a more comprehensive analysis. This reviewed the independent allegations within a complaint. Within the 19 investigations in 2022, a total of 44 types of allegations were made. The allegation type and outcome are summarized below:

Type	Allegations	Founded	Unfounded	Founded in Part	Unfounded/Resolved
Service	10	1	8	1	0
Conduct	4	0	3	1	0
Conduct/Use of Force	4	0	4	0	0
Profiling	1	0	0	0	1
Service/Conduct	15	0	13	2	0
Service/Profiling	5	0	5	0	0
Harassment	1	0	1	0	0
Driving	2	0	2	0	0
Conduct/Driving	2	0	0	0	2



Professional Standards: Citizen Complaints Review

Of the 44 allegations investigated, the disposition rate was found to be <1% founded, 81.8% unfounded, 6.8% unfounded / resolved, and 9% founded in part.

Two citizen complaints resulted in verbal counseling.

The gender of complainants was summarized as 52.6% male and 43.3% female. The race of the complainants was summarized as 78.9% White, and 21% Black / African American. This analysis was enhanced to review the gender and race of each complainant as shown below. A review of this data does not identify any significant trends inconsistent with the gender and race of our service population.

Race of Complainant	Gender of Complainant	Occurrences
Black / African American	Female	2
Black / African American	Male	2
White	Female	7
White	Male	8

The 2020 review of our complaint process identified the agency is utilizing paper intakes and internal forms. In 2021, this agency's goal was to enhance this process with an electronic system, however, is not yet complete. This review did identify the need for a policy modification to include canine vehicle searches on traffic stops and the reference of Rodriguez vs. United States. A training course was also created and published in our Document Management System for the agency to review in February 2022. A rolcall training with a local K-9 Officer took place in April 2022.

